

# OBADAH AL-MANASEER

**Address:** Amman, Jordan

**Email:** [manaseerobadah@gmail.com](mailto:manaseerobadah@gmail.com)

**Phone:** +962 787 373 113

LinkedIn: [Obadah Manaseer](#)

## OBJECTIVE

---

Results-driven Business Lecturer and Financial Affairs Team Leader with strong experience in education operations, financial management, and academic instruction. Skilled in leading learners' financial processes, including new enrollment, tuition billing, pricing, and managing technical BTEC programs within Luminus Education Group. Bringing over 4 years of experience in operations leadership, performance management, and data-driven decision-making. Committed to delivering high-quality teaching, improving student learning outcomes, and optimizing institutional processes through strategic planning and effective team coordination.

## EDUCATION

---

- **Master's degree in finance and accounting**  
Al-Ahliyya Amman University, Amman, Jordan | 2024
- **Bachelor of Finance and Banking science**  
Al-Balqa Applied University, Al-Salt, Jordan | 2021

## EXPERIENCE

---

### ■ Part-Time Business Lecturer

LUMINUS TECHNICAL UNIVERSITY COLLEGE | **October 2025 – Present**

- Delivered lectures in business-related courses including management, finance, and organizational behavior.
- Prepared lesson plans, learning materials, and teaching activities aligned with course objectives.
- Evaluated students' performance through assignments, exams, and classroom participation.
- Supported students academically by providing guidance, feedback, and clarification on course topics.
- Participated in curriculum development to ensure that content reflects current business trends and industry practices.
- Integrated real-world case studies and practical examples to enhance student learning.
- Leveraged digital tools and learning platforms to deliver interactive and engaging instruction.
- Collaborated with faculty members to improve teaching effectiveness and academic quality.
- Maintained accurate records of attendance, grades, and course documentation.

## ■ **Learners Finance Affairs Team Leader,**

LUMINUS TECHNICAL UNIVERSITY COLLEGE | **February 2024 – Present**

- Developed strong, professional relationships with team members, facilitating effective issue resolution and fostering a collaborative work environment.
- Motivated teams to exceed performance goals through regular encouragement, loyalty incentives, and structured team-building activities.
- Monitored team performance by conducting observations and tracking key metrics, successfully identifying and supporting underachievers to improve overall productivity.
- Led the customer service team, enforcing company policies, addressing co-workers' inquiries, and training new staff to ensure high service standards.
- Conducted regular staff meetings to delegate tasks, assign workloads, and communicate changing priorities effectively.
- Utilized strong problem-solving and dispute resolution skills to manage complaints from staff, management, and clients, ensuring satisfaction and smooth operations.
- Oversaw stock control, maintaining optimal inventory levels and minimizing waste through efficient management practices.
- Trained and supervised team members to achieve store sales targets, resulting in a measurable increase in sales performance.

## ■ **Operations Manager,** March 2021 – February 2024

CsMena Company

- Implemented effective reporting systems for consistent progress tracking.
- Enhanced efficiency in TTCs through effective monitoring of KPIs and SLAs.
- Effectively delegated tasks and established deadlines.
- Collaborated in regular meetings to analyze results and optimize efficiency.
- Created actionable strategies to achieve organizational objectives

## ■ **Front Desk Receptionist,** May 2019 – September 2019

HILTON USA, Madison, USA

- I participated in the Work and Travel program, gaining cultural appreciation.
- Enhanced English proficiency through daily interactions.

## LANGUADES

---

■ **English:** Upper intermediate

■ **Arabic:** Native

## SKILLS

---

- Multitasking
- Performance Evaluation
- Microsoft Excel
- Policy Implementation and Enforcement
- Stakeholder Engagement
- Decisive Decision-Making
- Strategic

## CERTIFICATIONS

---

- **Anti-Money Laundering and Terrorism Finance Course**, Institute of Banking Studies, Amman (2021)

